



Jessie May's Support Solutions is committed to providing the best services possible. We take all feedback seriously and welcome your input.

What is your feedback about?

- A Jessie Mays service
- A Jessie Mays staff member
- Other (Please explain further) _____

Just a few details from you...

Name _____

Phone number _____

Email _____

Explain your situation...

What is your feedback?

What would you like to see happen about your feedback or complaint?

Are you making the complaint on behalf of someone else?

- Yes
- No

Consent

- I acknowledge that the information provided in this form is correct

What happens from here?

- At Jessie Mays, complaints are resolved in a fair, efficient and timely manner
- We will advise you of receipt of your feedback within 24 hours
- We will keep you informed of the progress of your feedback and endeavour to have a resolution within 30 days.
- All compliments will be passed onto the team members involved
- All general feedback, compliments and complaints will be utilised to enable continuous improvement of our systems and processes